voyage+

by YH Charter



VOYAGE+ · GETTING STARTED

From your invitation to your first booking.

For yacht operators joining Voyage+.

Edition of 11 November 2026

yh-charter.com/platform/onboarding?lang=en

SEVEN STEPS

From “yes” to your first guest.

Seven steps, one guided session with our team. This guide shows what happens at each step, what to have ready, and who does it.

By invitation

The Voyage+ team opens your console once you tell us you would like to start.

No automatic charge

It begins with a free trial. Nothing is charged automatically, during the trial or after it.

English & Bahasa

The console is available in English and Bahasa Indonesia.

1	Read your proposal in the Partner Room	YOU
2	Open the invitation and choose a password	YOU AND THE VOYAGE+ TEAM
3	Accept the Operator Terms and the DPA	YOU
4	Go through the setup guide in the console	YOU AND THE VOYAGE+ TEAM
5	Our team checks and activates your vessel	THE VOYAGE+ TEAM
6	Open your booking page	YOU AND THE VOYAGE+ TEAM
7	Run your first booking	YOU AND THE VOYAGE+ TEAM

GROUND RULES

Written into the agreement, not the brochure.

You pay a monthly fee per vessel. Nothing is taken from the bookings your guests make with you.

Your guests pay you directly. Voyage+ does not collect, hold or refund your guests’ money.

Your guests’ data is yours. It is processed only on your behalf, and never used to market anyone else.

The charter is yours — your vessel, crew, permits and insurance, and what you promise your guests.

You can stop at any time and take a copy of your data with you.

1 Read your proposal in the Partner Room

YOU

You receive one private link holding the proposal for your fleet: the fee per vessel, the free trial, and the ground rules.

WHAT HAPPENS

- Ask a question or request a call straight from that page. The Voyage+ team answers there and by email.
- When it fits, press “I would like to start” and give the email address for your invitation.
- This is not a contract: nothing is charged during the trial, and you accept the agreement later, in the console.

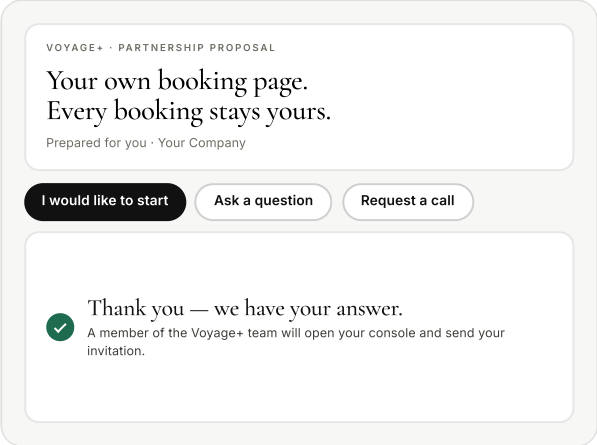


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- Your name and the email address for the invitation
- The vessels you want to list, with their lengths

2 Open the invitation and choose a password

YOU AND THE VOYAGE+ TEAM

A member of the Voyage+ team opens your console and sends you a personal invitation by email.

WHAT HAPPENS

- The email “[Your company] is set up on Voyage+” carries a button, “Set your password”.
- That link works for 14 days, and once. After that you sign in at any time at yh-charter.com/platform/sign-in.
- Cannot find the email? Ask in the Partner Room and we send it again.

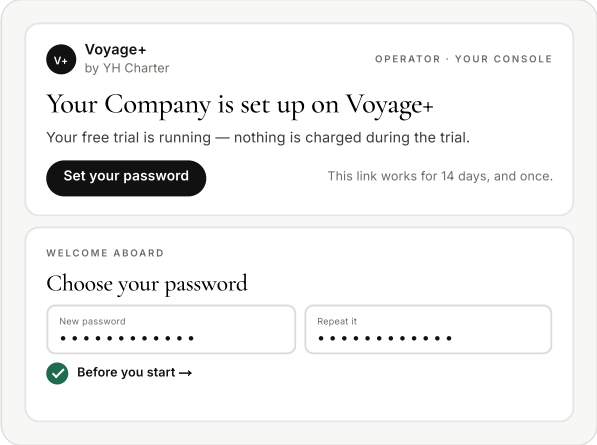


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- Access to the account owner’s inbox

3 Accept the Operator Terms and the DPA

YOU

Before anything else, the console shows the two documents that set out how you use Voyage+: the Operator Terms and the Data Processing Agreement.

WHAT HAPPENS

- Both are written in Bahasa Indonesia and English, and can be read at any time on their public pages.
- You accept them for your company: your full name, your position, and a statement that you are authorised.
- The record of that acceptance stays available to you in Settings.

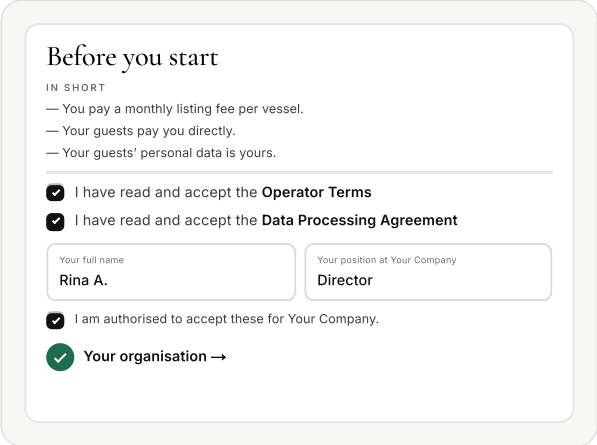


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- The name and position of the person authorised to accept for the company

4 Go through the setup guide in the console

YOU AND THE VOYAGE+ TEAM

Seven short screens take you from your company's contact details to the free trial. Anything that is not ready can be skipped and filled in later.

WHAT HAPPENS

- After the guide, complete it in the console: seasons and their rates, plans and routes, the half-day price and trip hours, cabins on open trips, and your terms for guests.
- Our team can do it with you in one guided session, about 60–90 minutes.

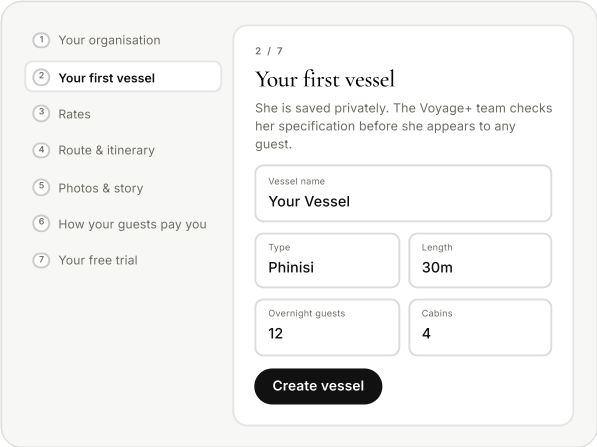


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- Everything on the list below

1 **Your organisation**
Website, WhatsApp or phone, and country: how guests and the desk team reach you.

2 **Your first vessel**
Name, type, collection, overnight guests, cabins, length and currency.

3 **Rates**
Per day, per night or per week. Fill in the ones that apply to your vessel.

4 **Route & itinerary**
Region, kind of charter, departure harbours and destinations.

5 **Photos & story**
Photographs of the vessel, one sentence for her card, and one paragraph for her page.

6 **How your guests pay you**
Bank account, e-wallet or QR, and instructions for your guests.

7 **Your free trial**
The days left on your trial, and what happens after it.

5 Our team checks and activates your vessel

THE VOYAGE+ TEAM

A new vessel is saved privately. The Voyage+ team checks her specification before she is shown to any guest, usually within 1 business day.

WHAT HAPPENS

- We complete her dimensions, builder and flag with you.
- Until she is active, the vessel reads “Awaiting activation” and appears only in your preview.
- Your vessel is sold on your own booking page, your widget and through the agencies you invite. She does not appear on yh-charter.com unless you choose to join its marketplace.

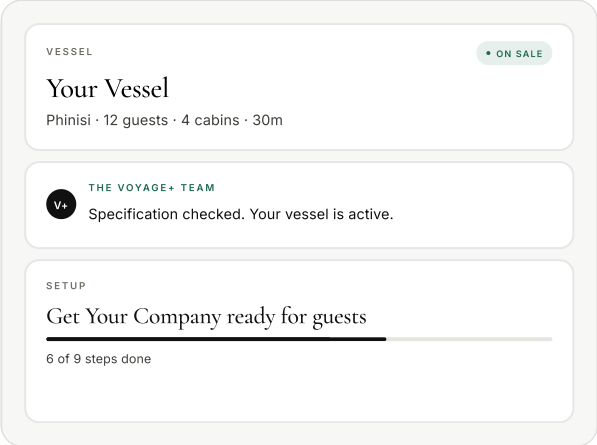


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- The vessel’s builder, flag and dimensions
- Sharp photographs: exterior, deck and cabins

6 Open your booking page

YOU AND THE VOYAGE+ TEAM

Guests book through the booking engine under your name and logo: as a widget on your website, or on a domain of your own.

WHAT HAPPENS

- In Booking widget, create an API key and copy the embed snippet into your website. Bookings open only once there is an active API key.
- Or connect a domain of your own, such as book.yourcompany.com: you add one DNS record, and the desk team completes the last step.
- You choose who sees availability: everyone, guests who confirm their email, or nobody.
- Before any of it is in place, see the result in “Preview your booking page”.

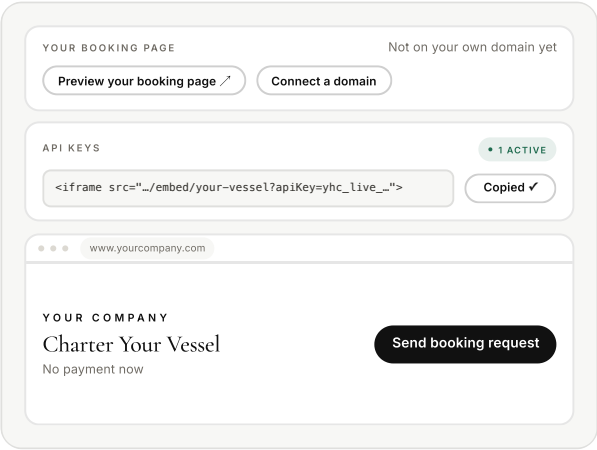


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- Admin access to your website, or the contact of whoever manages it
- Access to your DNS settings, if you use your own domain

7 Run your first booking

YOU AND THE VOYAGE+ TEAM

With our team, you make one test request and take it as far as a recorded deposit, so you know the flow before your first guest arrives.

WHAT HAPPENS

- The request reaches Home, under “Needs you”, and your email.
- You answer with a quote: the plan, the dates, the price and the deposit. The guest accepts it in one step, and the charter is confirmed.
- You send your payment details with one button, then record the deposit when the money arrives. The guest receives a receipt by email.
- The guest opens their trip page: the hours, where to board, the price and the balance, and a conversation with you.

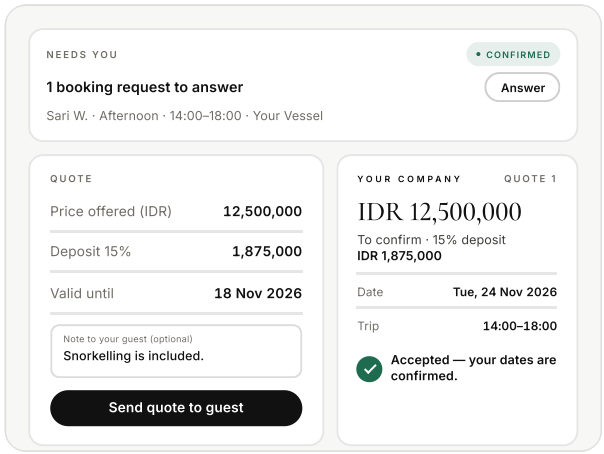


Illustration of the screen. Names and figures are examples.

WHAT TO HAVE READY

- A second email address to play the guest

ONCE YOU ARE LIVE

How a charter runs.

A booking is a request, not a checkout. You confirm it, and the guest pays you directly.

1	2	3	4	5
Request	Quote	Confirmation	Payment	On the day
NO CARD	YOUR STEP	ONE STEP	DIRECTLY TO YOU	CREW APP
The guest picks a private charter, a day trip or cabins on an open trip, on your page or your widget. No card is taken.	The request reaches your console and your email. You answer with a quote, or confirm availability straight away. A request does not close a date.	The guest reads the quote on your page and accepts it. Accepting confirms the charter, and the dates close.	You send your payment details, then record the deposit and the balance as the money arrives. The guest sees what is paid and what is left.	The hours and the boarding point are on the guest’s trip page. The captain sends the boat’s position and a readiness check from a phone.

WHAT TO PREPARE

Have this ready before the session.

Tick what is ready.

Company and account

- [ ] The account owner's email address. The console invitation is sent here.
- [ ] Your company name as guests should read it
- [ ] WhatsApp or phone number, website address, and country
- [ ] Your company logo
- [ ] The name and position of the person authorised to accept the Operator Terms and the DPA
- [ ] Team members who will help run the console, if any

Vessel

One set for each vessel. Her length sets your monthly listing fee tier.

- [ ] The vessel's name and type: phinisi, motor yacht, sailing yacht, catamaran, mega yacht or expedition vessel
- [ ] How she is sold: day trips, priced per day, or overnight, priced per night
- [ ] Length, number of cabins, and overnight guest capacity
- [ ] Builder and flag
- [ ] Sharp, bright photographs: exterior, deck, cabins, bathrooms and dining area
- [ ] One sentence for her card, 300 characters at most
- [ ] One paragraph of her story, for her page
- [ ] Her MMSI number, if she has one (optional)

Rates, plans and trip hours

All of one vessel's rates are in one currency.

- [ ] The main rate: per day, per night or per week
- [ ] Your seasons with their dates, and the rate for each
- [ ] The plans or routes you sell: name, departure harbour, destinations, duration and price
- [ ] For day trips: the half-day price, and the morning and afternoon trip hours
- [ ] For open trips: departure dates and the price per cabin
- [ ] How many guests the price includes, and the fee for extra guests, if any

The terms your guests read

Guests read these lines exactly as you write them. Write them in your guests' language.

- [ ] Deposit: the percentage of the total that confirms a charter
- [ ] Balance: when the rest is due
- [ ] Cancellation: what happens when a guest cancels
- [ ] Weather: a new date or a refund when the harbour master closes the sea
- [ ] Boarding point: the harbour and jetty you usually use
- [ ] What the price includes, one item per line
- [ ] What guests should bring or know
- [ ] Links to your booking terms and your privacy policy

How guests pay you

Guests pay you directly. These details appear on their trip page once you confirm the charter.

- [ ] Bank account: bank name, account name, account number and its currency
- [ ] The e-wallet or QR you accept, if any
- [ ] Instructions for guests: when the deposit and the balance are due, and whether cash on boarding is accepted

Website or domain

The booking page needs a home: your website, or a domain of your own.

- [ ] Website: the page the widget goes on, and admin access or the contact of whoever manages it
- [ ] Or your own domain: the domain name, and access to its DNS settings
- [ ] Neither yet? Tell us before the session.

QUESTIONS

What operators ask before they start.

How long until I can take guests?

The setup guide can be finished in one guided session, about 60–90 minutes when your details are ready. Our team then checks the vessel, usually within 1 business day. Your own domain depends on how quickly its DNS record is in place.

Do I need a website?

You need one of the two: a website to put the widget on, or a domain for a booking page of your own. Without either, you can only see your booking page as a preview.

Does the trial cost anything?

No. The trial is free for the period written in your proposal, and nothing is charged automatically, during the trial or after it. After that there is one monthly listing fee per vessel; bookings from your own page, widget and agencies carry no commission.

Who collects my guests' payments?

You do. Guests pay you directly by transfer, QR, e-wallet or cash, and you record it in the console. Voyage+ does not collect, hold or refund your guests' money. Online card payment is planned and not available yet.

Which language do my guests read?

Your console is available in English and Bahasa Indonesia. The booking page for guests is in English for now; your terms and notes appear exactly as you write them.

Can my team use the console too?

Yes. There is no limit on team members, and your captain and crew get their own Crew app. Only the account owner sets the account guests pay into.

What if I stop?

You can stop at any time and take a copy of your data with you. Your guests' data is yours.

Ready to start?

A question before the session? Write in your Partner Room, or reach us:

WhatsApp	+62 812 888 00595
Email	hello@yh-charter.com
Open the interactive guide	yh-charter.com/platform/onboarding?lang=en
Film	yh-charter.com/platform/film
Sign in to the console	yh-charter.com/platform/sign-in

OPEN THE INTERACTIVE GUIDE